

10:00 AM

10:00 AM - 10:30 AM
Registration and Morning Tea

10:30 AM

10:30 AM - 10:40 AM
Welcome Address
 Tim Brennan, General Manager, Asia-Pacific at Explorance

10:40 AM

10:40 AM - 11:10 AM
Keynote
Feedback as a Superpower: Turning Insights into Transformation
 Samer Jaffar, General Manager, Global Higher Education at Explorance

Feedback isn't just a tool for fixing problems—it's a superpower that fuels innovation, shapes experiences, and drives transformation. In this keynote, we'll explore the concept of feedback for the future, shifting the conversation from reactive issue resolution to proactive value creation. Through real-world examples, we'll showcase how organisations have harnessed feedback to innovate, design transformative experiences, and create lasting impact.

11:15 AM

11:15 AM - 11:30 AM
Roundtable Discussion
Looking Back, Listening Forward
 Tim Brennan, General Manager, Asia-Pacific at Explorance

11:30 AM

11:30 AM - 12:00 PM
Coffee Break

12:00 PM

12:00 PM - 12:35 PM
Presentation
MLY Analysis in Power BI
 Adam Davies, Associate Director Performance Insights at the University of Western Australia

Many universities are creating a one stop shop for their staff to access insights for informed decision making. UWA will present how they have utilised MLY to provide the analysis on QILT SES comment data and developed visualisations to drive understanding for Education portfolio decisions makers.

12:40 PM

12:40 PM - 1:15 PM
Reimagining Feedback in Higher Education: Introducing Explorance BlueX
 Arjoman Chatterji, Senior Solutions Engineer at Explorance

Join this session for an exclusive look at BlueX a new survey platform redefining how higher education collects and acts on insights. Built to go beyond traditional form builders, BlueX enables academic teams to create expressive, intuitive, and actionable surveys with ease. From research projects to administrative surveys, BlueX delivers unmatched customization, seamless collaboration, and advanced analytics - so every voice can be heard and every decision can be data-informed.

1:15 PM

1:15 PM - 2:15 PM
Lunch

2:15 PM

2:15 PM - 3:15 PM
Workshop
BlueX survey creation hands on session

In this hands-on workshop, you'll learn how to design professional, on-brand surveys in BlueX with ease. Discover best practices for layout, logic and question flow, plus creative strategies for using BlueX across your institution, from decentralised surveys to research projects. Walk away ready to launch your own survey before the session ends.

3:20 PM

3:15 PM - 3:45 PM
Tea Break

3:45 PM

3:45 PM to 4:35 PM
Explorance Product Vision and Roadmap
 Zelbrey Bedard, Chief Product Officer at Explorance

This session will provide an exclusive look into the future of our core software products. In this session, Explorance will share a strategic vision guiding our product development, unveil upcoming innovations, and provide a sneak peek at the roadmap ahead. Discover how we're evolving to meet your needs, drive greater impact, and empower your success.

4:35 PM

4:35 PM - 4:45 PM
Explorance World 2026 Spotlight + Closing Remarks
 Tim Brennan, General Manager, Asia-Pacific at Explorance
 Anastasia Tsimiklis, Chief Marketing Officer at Explorance

6:00 PM

6:00 PM
Social Event at The Meat & Wine Co
 Dinner



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