



Terms and Conditions

Cancellations

If circumstances change and you can no longer attend the Explorance APAC Summit Tour 2026 conference, you may cancel your registration by providing written notice to [Explorance](#).

Registrations may be refunded if a cancellation is made in writing **up to 30 calendar days prior to the in-person conference start date**. Cancellations received less than 30 days before the in-person conference start date will not be refunded. Non-attendance is also not eligible for a refund.

For cancellations received after the cut-off date with a balance due, the registration amount remains due in full.

Note: Canceling your registration does not automatically cancel your hotel and travel arrangements. Attendees are responsible for canceling those and other reservations separately.

Substitution and Badge Policies

Substitutions of registrations may be made at any time up to the conference start date, but must be made by a registered Attendee from within their organisation. Invitations, free passes, and discounts as part of the invitational program are non-transferable. Please contact your Explorance account manager with any questions.

Sharing Attendee badges and/or credentials is strictly prohibited at all times. Badges and credentials are issued to, and can only be picked up and used by, the Attendee named in the registration.

Badges must be worn at all times during the conference. Explorance reserves the right to remove any Attendee from the conference found violating these conditions and may restrict this Attendee from participating in future Explorance Conferences.

An Explorance APAC Summit Tour 2026 Conference Pass grants an Attendee entry to the overall conference. Admission is subject to venue capacity and other requirements.



Group Discount Program

Groups must consist of employees of the same organisation and discounts only apply to the same conference.

To receive the group discount and be admitted to the conference, all registrations must be paid in full by the specified deadline. Paid ticket registrations qualify for group discounts. Some restrictions may apply to ticket registrations. Please contact your Explorance account manager if you have any questions.

Payment Terms

Currency Exchange Rate Disclaimer: Client/Cardholder confirms acknowledgment and acceptance of a potential gain/loss incurred by any adjustments made by their bank due to the currency exchange rate. Explorance will not be liable or responsible for any loss incurred by the Client/Cardholder from an adjustment made due to the currency exchange rate. Nor will Explorance pursue the Client/Cardholder for collection if that adjustment should be made in the Client's/Cardholder's favor.

Submission of a registration online, by phone, or by email constitutes an official registration and proof of intent to attend the Conference. Invoices are payable upon receipt, and full payment must be received to gain entry to the Conference. Please note that Explorance does not accept cash payments onsite at the Conference, unless required by law.

You agree that in the unlikely event that Explorance cannot resolve your payment issue, and you dispute the credit card charge, your electronic statement may be used as evidence that said charge is valid and just.

If there are any issues with your credit card charge, please contact [Explorance Finance](#).