



Amplifying Voices


Elevating Quality in Higher Education
Through Innovation

📅 November 4-6, 2025 ✦ 📍 Dubai, UAE

Register Now



جامعة زايد
ZAYED UNIVERSITY

 **explorance**

08:30 AM

08:30 AM to 09:30 AM
Registration and Welcome Refreshments 🍷

09:30 AM

09:30 AM to 09:40 AM
Welcome Address

09:45 AM

09:45 AM to 10:25 AM
Keynote
Space Matters: Innovation Through Disruption
Adam Finkelstein, Associate Director for Learning Environments at Teaching and Learning Services, McGill University

10:30 AM

10:30 AM to 11:10 AM
Feedback as a Superpower: Turning Insights into Transformation
Samer Jaffar, General Manager, Global Higher Education, Explorance

11:10 AM

11:10 AM to 11:35 AM
Morning Break ☕

11:35 AM

11:35 AM to 12:35 PM
Panel Discussion
Beyond the Survey: Innovative Practices for Quality and Feedback in Higher Education
Moderator:
Samit Lotlikar, Institutional Research and Data Analytics Manager, Zayed University
Panelists:

- Dr. Leisa Hassock, Head of Institutional Effectiveness & Quality Assurance, Mohamed bin Zayed University of Artificial Intelligence (MBZUAI)
- Kelly Bokhari, Manager, Quality Assurance & Institutional Effectiveness, University of Dubai
- Joice Priya, Head, Office of Institutional Research, University of Wollongong in Dubai

12:40 PM

12:40 PM to 01:20 PM
Just-in-Time Learner's Insights, Better Teaching: Automating Feedback Collection in NUS Yong Loo Lin School of Medicine

- Shaharudin Bin Mohamed Ishak, Assistant Director Digital Transformation, NUS Yong Loo Lin School of Medicine
- Ng Sue Chia, Team Lead (Education Feedback), NUS Yong Loo Lin School of Medicine

01:20 PM

01:20 PM to 02:20 PM
Lunch Break 🍽️

02:20 PM

02:20 PM to 03:10 PM
Fireside Chat

- Prof. Jerry Tomberlin, Academic Director of International Partnerships for the Business School, Carleton University
- Anastasia Tsimiklis, Chief Marketing Officer, Explorance

03:00 PM

03:10 PM to 04:25 PM
Interactive Forum
Challenges and Proven Solutions that Drive Impact

04:00 PM

04:25 PM to 04:35 PM
Afternoon Break ☕

All Day

All Day
Customer Success and Tech Zones

05:00 PM

05:00 PM
End of Day 1

06:30 PM

06:30 PM
Gala Dinner at Palace Downtown Hotel with a stunning view of Burj Khalifa and the famous Dubai Fountain 🌃



08:30 AM

08:30 AM to 09:30 AM
Registration and Welcome Refreshments 🍷

09:30 AM

09:30 AM to 10:20 AM
Explorance Product Vision and Roadmap
Zelbrey Bedard, Chief Product Officer, Explorance

10:20 AM

10:20 AM to 10:25 AM
Explorance Excellence Awards

10:25 AM

10:25 AM to 11:00 AM
Cultivating a Culture of Data-Driven Excellence: The Journey to Data-Informed Decisions and Student Success in Higher Education
Samit Lotlikar, Institutional Research and Data Analytics Manager, Zayed University

11:00 AM

11:00 AM to 11:25 AM
Morning Break ☕

11:25 AM

11:25 AM to 12:25 PM
Panel Discussion
Reimagining Education: Leadership, Learning, and the Next Generation of Students
Moderator:
Dr. Hanadi Kadbey, Vice President, Strategic Affairs and Foresight, Khalifa University
Panelists:

- Dr. Narimane Hadj-Hamou, Founder and the CEO, The Center of Learning Innovations and Customized Knowledge Solutions (CLICKS)
- Adam Finkelstein, Associate Director for Learning Environments at Teaching and Learning Services, McGill University
- Dr. Hamad Odhabi, Vice Chancellor for AI and Operational Excellence, Abu Dhabi University (ADU)

12:30 PM

12:30 PM to 1:00 PM
From One-Size-Fits-All to Tailored Evaluation: Enhancing Course and Faculty Assessment at the University of Bahrain
Dr. Fay Abdulla Al Khalifa, Director, Quality Assurance and Accreditation Center, University of Bahrain

01:00 PM

01:00 PM to 02:00 PM
Lunch Break 🥗

02:00 PM

02:00 PM to 02:30 PM
TBD
Dr. Maher Alandijani, Chief Quality Officer, Batterjee Medical College

02:30 PM

02:30 PM to 04:00 PM
Roundtable Discussion
Advancing Benchmarking in Higher Education: The Future of HEBC

04:00 PM

04:00 PM to 04:10 PM
Closing Remarks
Samer Jaffar, General Manager, Global Higher Education, Explorance

04:10 PM

04:10 PM to 04:30 PM
Afternoon Break ☕

All Day

All Day
Customer Success and Tech Zones

04:30 PM

04:30 PM
End of Day 2

06:00 PM

04:30 PM to 06:00 PM
Campus tour 🏡
Explore the state-of-the-art facilities and vibrant learning spaces of Zayed University's Dubai campus.



9:00 AM	09:00 AM to 10:00 AM Registration and Welcome Refreshments 🍷
10:00 AM	10:00 AM to 11:00 AM Workshop 1
11:00 AM	11:00 AM to 11:30 AM Workshop 2
11:30 AM	11:30 AM to 11:50 AM Morning Break ☕
11:50 AM	11:50 AM to 1:20 PM Workshop 3
1:20 PM	1:20 PM to 2:20 PM Lunch Break 🥗
2:20 PM	2:20 PM to 3:00 PM Workshop 4
3:00 PM	3:00 PM to 3:30 PM Workshop 5
3:30 PM	03:30 PM End of Day 3